

Brief for Scrutiny

<p>Topic to be Scrutinised</p> <p>The proposed staffing of the CCTV control room, Knutton Lane, Newcastle-under-Lyme with volunteers.</p>
<p>Questions to be Addressed</p> <ol style="list-style-type: none"> 1. How many CCTV volunteers will be available to staff the CCTV control room? 2. What is the calibre of the volunteers? 3. How can the volunteers add value to the existing service? 4. When will the training commence, what will be the duration of the training & what will it comprise of? 5. What will be the impact of this scheme on existing sub-contracted staff? 6. How long should this pilot scheme last for and in what ways will it benefit Newcastle Borough Council?
<p>Outcomes</p> <ol style="list-style-type: none"> 1. There is a clear opportunity for suggestions to be put forward as to how to improve the pilot CCTV volunteer scheme and how it could be expanded thereafter. 2. An understanding of why this scheme is being developed and the potential issues which may accompany a fledgling pilot project such as this. 3. A consideration of how this project can potentially save the Borough Council money if it is to be expanded/extended. 4. An understanding and consideration of partnerships and how project planning and delivery depends on effective partnership working. 5. Focusing on the project and performance management aspects of this pilot project, including the impacts on performance data and service delivery. 6. A consideration of good working practices and how the Borough Council can utilise trained volunteers in other areas of business.
<p>Background Materials</p> <ol style="list-style-type: none"> 1. Alcohol Harm Reduction Strategy 2008-2012. 2. CCTV: Making it work. Recruitment And Selection of CCTV Operators. E Wallace and C Diffley (2008).
<p>Evidence and Witnesses</p> <ol style="list-style-type: none"> 1. Portfolio Holder for Safer, Stronger Communities 2. Head of Service Business Partnerships & Improvement 3. Representatives from Staffordshire Police 4. Representatives from Newcastle Partnerships Against Business Crime (PABC) 5. Representatives from Newcastle Borough Council (Community Safety Team)

<p>Method of Scrutiny</p> <ol style="list-style-type: none"> 1. It is suggested that the role of the Cleaner, Greener Safer Overview and Scrutiny Committee is to continue its existing role in terms of scrutiny but receives ongoing updates (verbal or written) on progress of the CCTV Volunteer Scheme. 2. The Scrutiny Committee after examining this brief may wish to help to progress the CCTV Volunteer Scheme by suggesting ways for the Task & Finish group to improve the scheme perhaps beyond the initial 3 month pilot project.
<p>Timetable</p> <p>Work has already commenced on the project, application forms, job descriptions and person specifications have been sent out and 15 application forms have been received. Interviews will be taking place on Friday 11th and 18th of November.</p>
<p>Constraints</p> <p>All 15 applicants will be interviewed over a two-day period. It is expected that around 10-12 of these applicants will be successful. Anticipated start date will be in the new year depending on volunteer suitability and after intensive training.</p>
<p>Members to Undertake the Scrutiny</p> <p>Members of the Cleaner, Greener Safer Overview and Scrutiny Committee</p>
<p>Support</p> <p>Head of Business Improvement & Partnerships Community Safety Business Manager</p>
<p>Newcastle Borough Council Corporate Plan Priority area (s)</p> <ul style="list-style-type: none"> • Creating a cleaner, safer and sustainable Borough • Creating a Borough of opportunity • Transforming our Council to achieve excellence
<p>CfPS Objectives:</p> <ul style="list-style-type: none"> • Drives improvement in public services • Enables the voice and concerns of the public to be heard
<p>Brief approved by Cleaner, Greener Safer Overview and Scrutiny Co-ordinating Committee</p> <p>Signed</p> <p>Date</p>